

Dear NMS/SRINIR

Sanction No. SS4/R/107361 dated 13/05/2023 has been generated in reference to Service order No. 413937 dated 09/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02575/RD EDGEPRO 255C 33 TAI MN WN

Replacement Product Code : 52141501SD02575 RD EDGEPRO 255C 33 TAI MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02575 RD EDGEPRO 255C 33 TAI MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902575DR00048

Invoice No : 11109399

Invoice Date : 04/02/2023

DOP : 04/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : MUTHU KRISHNAN MUTHU KRISHNAN

Address : MUTHU KRISHNAN MUTHU KRISHNAN MKT MALIGAI THIRUPUR DIST PERUNT HOLUVU

City: PERUNTHOLUVU B.O

Telephone Number : 8508866778

Mobile Number : 8508866778

Observation text: COMPRESSOR MOTOR JAMMED - DEFECTIVE CUSTOMER NOT ALLOWING REPAIRS-DOP 04.02.2023 FG REPLACEMENT- DISTRIBUTOR ESCALATION

Approval remark: COMPRESSOR JAMMED-CUST CASE-FEB 2023 PURCHASE

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.