

Dear NMS/SRINIR

Sanction No. SS4/A/100678 dated 13/05/2023 has been generated in reference to Service order No. 399041 dated 08/05/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01226/EI 18PINV4R32-WWP

Replacement Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201226SA01663

Invoice No : 11125850

Invoice Date : 03/05/2023

DOP : 03/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201226SA02764

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : LOOSE TERMINALS#FAN MOTOR#ADJUSTED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJKUMAR THAMILARASAN

Address : RAJKUMAR THAMILARASAN 7/3420, KURUCHI SOUTH STREET,EASTGA TE,THAN JAVUR,TAMIL NADU,

City: Arisikara Street B.O

Telephone Number : 9551798519

Mobile Number : 9551798519

Observation text: ODU noise while running -3-5-23 Customer not allowing to repair - ECOM Appliance to be replaced

Approval remark: ODU NOISE CASE- CUST CASE-DOP 8/5/2023

Sanction text: ODU NOISE CASE- CUST CASE-DOP 8/5/2023.

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.