

Dear NMS/SRINIR

Sanction No. SS4/R/107409 dated 27/05/2023 has been generated in reference to Service order No. 416912 dated 18/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01874/RT EONASTRA 305B 25 HI OX BL

Replacement Product Code : 52141501SD01874 RT EONASTRA 305B 25 HI OX BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01874 RT EONASTRA 305B 25 HI OX BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211001874FR00138

Invoice No : 00

Invoice Date : 13/09/2022

DOP : 11/09/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : FAN MOTOR#NOISE - ABNORMAL NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAMMED RAFIK MOHAMMED RAFIK

Address : MOHAMMED RAFIK MOHAMMED RAFIK NO,45/2 KALLAMETTU STREET, NEAR SAVERIOR THIRUMANA MANDABAM,KALLAKUDI

City: Kallakudi Noth

Telephone Number : 9865825660

Mobile Number : 9384491229

Observation text: Fan motor defect - 11-9-22 Cust not allowing to repair - Mangal customer Appliance to be replaced

Approval remark: FAN MOTOR DEFECT-CUST CASE-NOT ACCEPTING REPAIR MANGAL & MANGAL

Sanction text: Fan motor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.