

Dear NMS/SRINIR

Sanction No. SS4/R/107401 dated 24/05/2023 has been generated in reference to Service order No. 416424 dated 17/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02978/RT EONVALOR 310B RCIT FS ST

Replacement Product Code : 52141501SD02978 RT EONVALOR 310B RCIT FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02978 RT EONVALOR 310B RCIT FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102978FR00425

Invoice No : 11126268

Invoice Date : 02/05/2023

DOP : 02/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CAPILLARY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DHANSING DHANSING

Address : DHANSING DHANSING TRETHAGARI VALASI SINGARAPETTA ,UDHANKARAI

City: Singarapettai

Telephone Number : 8610061179

Mobile Number : 8610061179

Observation text: CUSTOMER CASE. NEW MACHINE. SEALED SYSTEM CAPILLAR CHOK AND CUSTOMER NOT ALLOWING TO REPAIR FURTHER PLEASE APPROVE THE SAME FOR REPLACEMENT SIR.

Approval remark: SEALED SYSTEM CHOKE-CUST CASE-DOP 2/5/2023

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.