

Dear NMS/SRINIR

Sanction No. SS4/R/107418 dated 27/05/2023 has been generated in reference to Service order No. 419471 dated 25/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02927/RT EONALPHA 270B RI JD WN

Replacement Product Code : 52141501SD02927 RT EONALPHA 270B RI JD WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02927 RT EONALPHA 270B RI JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102927FR01285

Invoice No : 11123589

Invoice Date : 07/04/2023

DOP : 07/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED TRIP / HOT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : H. HALITH H. HALITH

Address : H. HALITH H. HALITH NO 1093/1JINNA ST KURICHI MALAQI THIRUMANGALA
M KUDI KUMBAKKONAM

City: Kumbakonam

Telephone Number : 6369610938

Mobile Number : 9486873753

Observation text: Compressor jammed - 7-4-23 Customer not allowing to repair
-no stock at dealer Appliance to be replaced

Approval remark: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING
REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.