

Dear NMS/SRINIR

Sanction No. SS4/A/100695 dated 18/05/2023 has been generated in reference to Service order No. 399557 dated 15/05/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01127 SIC 18TTC3-WWB SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221201126SA19660

Invoice No : 11117758

Invoice Date : 27/03/2023

DOP : 27/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 221201126SA20966

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRINIVASAN SRINI

Address : SRINIVASAN SRINI 1/71 VANNIYAR STREET PERUMAGOUNDAMPALAYAM RASIPURAM

City: Oduvankurichi B.O

Telephone Number : 7010431003

Mobile Number : 7010431003

Observation text: DEFECTIVE CASE CUSTOMER COMPLAINT SEADLED SYSTEM GAS LEAK
CUSTOMER NOT ALLOWING TECHNICIAN TO REPAIR FURTHER AND CUSTOMER WANT REPLACEMENT ONLY

Approval remark: FOUND GAS LEAKAGE CUST CASE - NEW MACHINE

Sanction text: Gas leak problem in the machine No Price Diff APRV By Mr .Vinod Mehdiratta

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.