Dear NMS/SRINIR

Sanction No. SS4/R/107417 dated 27/05/2023 has been generated in reference to Service order No. 418602 dated 23/05/2023. COIMBATORE Area : SS4 Model : 52141501SD01870/RT EON 275B 25 HI TH ST Replacement Product Code : 52141501SD01870 RT EON 275B 25 HI TH ST Product Category : REFRIGERATOR Defective Product Code : 52141501SD01870 RT EON 275B 25 HI TH ST Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221201870FR00989 Invoice No : 11118174 Invoice Date : 07/03/2023 DOP : 21/01/2023 DEALER / CUSTOMER : CUSTOMER Damage/Defective : Defective Nature Of Problem : Functional\_Defect\_-\_Not\_repairable Job Code Desc : WATER LEAKAGE/SWEATING#SWEATING - ON TABLE TOP#APPLIANCE TO BE REPLACED PRA submitted by : MAHADEVAN S Customer / Dealer Code : 40000E Customer / Dealer Name : M.MUTHU KUMAR M.MUTHU KUMAR Address : M.MUTHU KUMAR M.MUTHU KUMAR NO 183, THILLANKULAM, NILAVILAKKU LEF T SIDE, TUTICORIN City: Achankulam B.O Telephone Number : 9037383671 Mobile Number : 9037383671 Observation text: FOUND SWEATING IN THE EXTERNAL CABINET REPAIR NOT POSSIBLE DEFECTIVE TRAINER INFORMED CUSTOMER DOP : 21-01-2023 Approval remark: SWEATING CASE- MOHAN ADVISE IMPLEMENTED-CUST CASE DOP JAN 2 023 Sanction text: Sweating problem in the machine Kindly take necessary action. GIRISHAM Note to commercial team -

In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
If any alteration required in above details than this document needs to be

regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.