

Dear NMS/SRINIR

Sanction No. SS4/R/107398 dated 24/05/2023 has been generated in reference to Service order No. 416224 dated 16/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02954/RT EONCRYSTAL 280B RI OB

Replacement Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230202954FR00354

Invoice No : na

Invoice Date : 16/04/2023

DOP : 16/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VEERA BOOPATHI VEERA BOOPATHI

Address : VEERA BOOPATHI VEERA BOOPATHI FLAT NO: 9, 3RD CROSS BANKAS COLONY
EXCETION KUMARANAGAR

City: Puthur S.O

Telephone Number : 7904954545

Mobile Number : 6369118142

Observation text: Compressor jammed -16-4-23 Customer not allowing to repair
Appliance to be replaced

Approval remark: COMPRESSOR JAMMED-CUST CASE-DOP 16/4/2023. CUST NOT ACCEPTI
NG REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.