

Dear NMS/SRINIR

Sanction No. SS4/A/100701 dated 20/05/2023 has been generated in reference to Service order No. 399481 dated 14/05/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01140/SIC 18DTC3-WWA SPLIT

Replacement Product Code : 40101701SD01140 SIC 18DTC3-WWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01140 SIC 18DTC3-WWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401140SA01762

Invoice No : 185

Invoice Date : 04/05/2023

DOP : 04/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230401140SA00840

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIVEKANANDHAN VIVEKANANDHAN

Address : VIVEKANANDHAN VIVEKANANDHAN E 11; PRISON QUARTERS ; HASTAMPATTI;
SALEM HASTAMPATTI

City: Hastampatti

Telephone Number : 9789241165

Mobile Number : 9600298198

Observation text: NEW MACHINE CUSTOMER CASE. DEFECTIVE COMPLAINT SEADLED SYSTEM GAS LEAK AND CUSTOMER WANT RC ONLY CUSTOMER PURCHASED THROUGH OUR ASP SRN REFRIGERATIO

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.