

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107407 dated 27/05/2023 has been generated in reference to Service order No. 415985 dated 15/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02341/RD EDGEPRO 225C 33 TDF ZN BL

Replacement Product Code : 52141501SD02341 RD EDGEPRO 225C 33 TDF ZN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02341 RD EDGEPRO 225C 33 TDF ZN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902341DR00030

Invoice No : 11125884

Invoice Date : 20/04/2023

DOP : 20/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : TAMILNE AGENCYE TAMILNE AGENCYE

Address : TAMILNE AGENCYE TAMILNE AGENCYE NO ;340 MACHITH TEMPLE ST DHARUMA PURI MAIND ROD PENNAGARAM

City: Pennagaram

Telephone Number : 9092900121

Mobile Number : 9092900121

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. DEALER WANT REPLACEMENT ONLY FOR THE SAME PLEASE APPROVE SIR

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.