

Dear NMS/SRINIR

Sanction No. SS4/A/100735 dated 07/06/2023 has been generated in reference to Service order No. 401567 dated 27/05/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01229/EI 24IINV3R32-WWA SPLIT

Replacement Product Code : 40101701SD01229 EI 24IINV3R32-WWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01229 EI 24IINV3R32-WWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230200002SA00790

Invoice No : 11068461

Invoice Date : 24/04/2023

DOP : 24/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230200002OD00937

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#CARTON TORN#ESTIMATE GIVEN

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : Immanuvel Immanuvel

Address : Immanuvel Immanuvel KOLLEMCODU ; KAKAIVILLAI KANYAKUMARI;

City: Kollengodu

Telephone Number : 9751326098

Mobile Number : 9363308993

Observation text: Found Gas leak at the customer place Customer not accepting for repair Customer dop : 27-05-2023 defective

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.