

Dear NMS/SRINIR

Sanction No. SS4/A/100738 dated 07/06/2023 has been generated in reference to Service order No. 402679 dated 06/06/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01217/DSS 18II5R32 WWR

Replacement Product Code : 40101701SD01217 DSS 18II5R32 WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01217 DSS 18II5R32 WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230501217SA00492

Invoice No : 16049279

Invoice Date : 27/05/2023

DOP : 27/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230501217SA00757

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : EVAPORATOR - COPPER#UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : ABDUL NAKITH

Address : ABDUL NAKITH C 42; 4TH CROSS STREET, MVM NAGAR,

City: Beschi College

Telephone Number : 8667723199

Mobile Number : 9443862711

Observation text: Found Gas leak at the customer place Customer not accepting for repair Customer dop :27-05-2023 defective

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.