

Dear NMS/SRINIR

Sanction No. SS4/D/100180 dated 05/06/2023 has been generated in reference to Service order No. 422213 dated 02/06/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000066CR00732

Invoice No : 193

Invoice Date : 19/04/2023

DOP : 19/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRIYA PRIYA

Address : PRIYA PRIYA NO 18 RANGARAJ NAGAR PALLAPATTI PO

City: Pallapatti Karur

Telephone Number : 9994445096

Mobile Number : 9994445096

Observation text: DEFECTIVE CASE. CUSTOMER CASE. SEADLED SYSTEM GAS LEAK & CUSTOMER NOT ALLOWED TECH TO REPAIR FURTHER & CUSTOMER WANT RC ONLY. PLEASE APPROVE

Approval remark: GAS LEAK-CUST CASE- DOP 19/4/2023

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.