

Dear NMS/SRINIR

Sanction No. SS4/R/107448 dated 31/05/2023 has been generated in reference to Service order No. 419999 dated 27/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02142/RD EDGE 205B 23 TDF JY WN

Replacement Product Code : 52141501SD02835 RD EDGE 215B TAF GL BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02142 RD EDGE 205B 23 TDF JY WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210202142DR00138

Invoice No : 11060360

Invoice Date : 22/04/2023

DOP : 22/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : OLD DEALER MACHINE#CAN NOT BE REPAIRED#CLOSED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUGUNA SUGUNA

Address : SUGUNA SUGUNA MAIN ROAD; KUDIMARAM BUS STOP; VENDAKOTTAI; THANJA
VUR PATTUKOTTAI H O

City: Pattukottai H O

Telephone Number : 7639510391

Mobile Number : 7639510391

Observation text: Liner crack inside ref -22-4-23 Non repairable Appliance to be replaced

Approval remark: LINER CRACK - CUST CASE-DOP 22/4/23

Sanction text: Liner crack problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.