

Dear NMS/SRINIR

Sanction No. SS4/A/100741 dated 12/06/2023 has been generated in reference to Service order No. 401084 dated 24/05/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01072/EI 18TINV3R32-GWA

Replacement Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230301072SA00511

Invoice No : 11008880

Invoice Date : 20/04/2023

DOP : 30/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230301072SA01357

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : DHARMARAJ.E DHARMARAJ.E

Address : DHARMARAJ.E DHARMARAJ.E 52,MANGAPURAM EAST SIDE SOUTH STREET,SRI

City: Athikulam B.O

Telephone Number :

Mobile Number : 9965388226

Observation text: FOUND GAS LEAK AT THE CUSTOMER PLACE CUSTOMER NOT ACCEPTING FOR REPAIR CUSTOMER DOP : 30-04-2023 DEFECTIVE -ALT MODEL

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.