## Dear NMS/SRINIR

Sanction No. SS4/A/100743 dated 12/06/2023 has been generated in reference to Service order No. 403009 dated 08/06/2023.

Area: SS4 COIMBATORE

Model: 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code: 40101701SD01127 SIC 18TTC3-WWB SPLIT

 ${\tt Product\ Category\ :\ AIR\ CONDITIONER}$ 

Defective Product Code: 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230301126SA02078

Invoice No : 11015883
Invoice Date : 05/04/2023

DOP : 05/04/2023

DEALER / CUSTOMER : CUSTOMER Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230301126SA03614

Nature Of Problem: Functional\_Defect\_-\_Not\_repairable
Job Code Desc: PRODUCT PACKING#CARTON TORN#ESTIMATE GIVEN

PRA submitted by : MAHADEVAN S Customer / Dealer Code : 40000E

Customer / Dealer Name : MAGESHWARI RAJA SEGAR MAGESHWARI RAJA SEGAR

Address: MAGESHWARI RAJA SEGAR MAGESHWARI RAJA SEGAR NO 483\2 GOLDEN NAGAR THENPATHU SOUND

City: Tirunelveli Town

Telephone Number: 9629378924 Mobile Number: 9629378924

Observation text: FOUND GAS LEAK AT THE CUSTOMER PLACE CUSTOMER NOT ACCEPTI

NG FOR REPAIR CUSTOMER DOP: 05-04-2023 ALT MODEL

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action. GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.