

Dear NMS/SRINIR

Sanction No. SS4/R/107486 dated 14/06/2023 has been generated in reference to Service order No. 422989 dated 05/06/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01863/RT EON 245B 25 HI AQ WN

Replacement Product Code : 52141501SD01863 RT EON 245B 25 HI AQ WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01863 RT EON 245B 25 HI AQ WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210101863FR00283

Invoice No : 11076284

Invoice Date : 20/07/2021

DOP : 20/07/2021

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI KRISHNA HOME NEEDS SRI KRISHNA HOME NEEDS

Address : SRI KRISHNA HOME NEEDS SRI KRISHNA HOME NEEDS SARAVANA STREET, NEAR SK HOSPITAL, UDAMALPET,

City: UDAMALPET H O

Telephone Number : 9943663284

Mobile Number : 9842223284

Observation text: compressor not working- dealer replaced to customer dop 12.05.2023 dealer wants replacement distributor escalated- special case

Approval remark: COMPRESSOR NOT WORKING-CUST CASE-DOP 12/5/2023. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.