

Dear NMS/SRINIR/ajayes

Sanction No. SS4/A/100745 dated 14/06/2023 has been generated in reference to Service order No. 398887 dated 06/05/2023.

Area : SS4 COIMBATORE

Model : 40101701SD00786/GIC 18DTC5-WVA

***** Refund *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD00786 GIC 18DTC5-WVA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220300786SA01443

Invoice No : 11095876

Invoice Date : 04/05/2022

DOP : 04/05/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : E ASHOKKUMAR MAHESH E ASHOKKUMAR MAHESH

Address : E ASHOKKUMAR MAHESH E ASHOKKUMAR MAHESH NO 7, SHANTHI NAGAR, THARASURAM, KUMBAKONAM, THANJAVUR DST,

City: KOMBAKONAM

Telephone Number : 9551009198

Mobile Number : 9551009198

Observation text: Water dripping issue-not allowing repair 413522,413765,491777,493413- Repeated complaint Tried arresting with foam-Escalation from dealer

Approval remark: WATER DRIPPING-ATTEMPTED REPAIRS-REPEAT CUST CASE-DOP MAY 23

Sanction text: Repeated complaints in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.