Dear NMS/SRINIR

Sanction No. SS4/A/100751 dated 14/06/2023 has been generated in reference to Service order No. 402550 dated 05/06/2023. Area : SS4 COIMBATORE Model : 40101701SD01126/SIC 18TTC3-WWA Split Replacement Product Code : 40101701SD01127 SIC 18TTC3-WWB SPLIT Product Category : AIR CONDITIONER Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221001126SA06873 Invoice No : 00 Invoice Date : 12/04/2023 DOP : 12/04/2023 DEALER / CUSTOMER : CUSTOMER Damage/Defective : Defective AC UNIT : IDU-ODU ODU No : 221201126SA00775 Nature Of Problem : Functional_Defect_-_Not_repairable Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN PRA submitted by : MAHADEVAN S Customer / Dealer Code : 40000E Customer / Dealer Name : RANANDHAN RANANDHAN Address : RANANDHAN RANANDHAN NO 292-A CHINNA SURAIKAIPATTI STREET City: Ambalapuli Bazaar Telephone Number : Mobile Number : 9842689073 Observation text: FOUND GAS LEAK AT THE CUSTOMER PLACE CUSTOMER NOT ACCEPTIN G FOR REPAIR CUSTOMER DOP : 12-04-2023 DEFECTIVE Approval remark: GAS LEAK - CUST CASE- DOP 12/4/2023 Sanction text: Gas leak problem in the machine Kindly take necessary action. GIRISHAM

Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.