

Dear NMS/SRINIR

Sanction No. SS4/W/101804 dated 12/06/2023 has been generated in reference to Service order No. 419320 dated 25/05/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00241/WT EON AUDRA 620 PDNMP CO BR

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00241 WT EON AUDRA 620 PDNMP CO BR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220900241FW02602

Invoice No : 11055290

Invoice Date : 30/09/2022

DOP : 30/09/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RADHAKRISHAN ELECTRONICS & FURNITURE

Address : RADHAKRISHAN ELECTRONICS & FURNITURE NO ; 29/2A KARUR MAIN ROAD M  
ULANUR ;

City: Mulanur

Telephone Number : 9952637656

Mobile Number : 9786887002

Observation text: GEAR BOX ISSUE- DEFECTIVE DEALER REPLACED TO CUSTOMER DOP  
12.01.2023 SRN DUE TO STOCK UNAVAILABILITY

Approval remark: GEAR BOX DEFECT-CUST CASE-DOP JAN 2023. CUST NOT ACCEPTING  
REPAIR. REPLACED THRU DEALER.

Sanction text: Mechanical assembly problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.