

Dear NMS/SRINIR

Sanction No. SS4/R/107471 dated 12/06/2023 has been generated in reference to Service order No. 422878 dated 05/06/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02867/RD EMARVEL 207C THF FU BL

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302867DR00745

Invoice No : 11124308

Invoice Date : 25/03/2023

DOP : 25/03/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI KUMARAPPA PATTU CENTER PVT LIMITED

Address : SRI KUMARAPPA PATTU CENTER PVT LIMITED NO 187/1 ANNA NAGAR , ERAAL I MALAI ROAD , MANAPARAI , TRICH Y

City: Manaparai R S

Telephone Number : 8754421771

Mobile Number : 8754035345

Observation text: Freezer damaged in ref- inside cabinet damaged Damage wrongly updated as defect SRN updated - Upcountry market

Approval remark: FREEZER DAMAGED-EON MARVEL-ESCALATED TO HO.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.