

Dear NMS/SRINIR

Sanction No. SS4/W/101791 dated 24/05/2023 has been generated in reference to Service order No. 416627 dated 17/05/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00319/WTEON 700 AD 5.0 ROGR

Replacement Product Code : 52141601SD00382 WTEON MGNS 75 5.0 FDTG MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00319 WTEON 700 AD 5.0 ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230200319FW00466

Invoice No : 2223

Invoice Date : 24/03/2023

DOP : 24/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SUSPENSION MECHANISM#VIBRATION #APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : R.Chinnasamy R.Chinnasamy

Address : R.Chinnasamy R.Chinnasamy Sellipalayam, Kanthalapatti PO,,Man avadi Gramam,,KARUR-639007,TAMIL NA DU,IN KARUR MANAVADI B.O

City: Manavadi B.O

Telephone Number : 9952155081

Mobile Number : 9626349342

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. SUSPENSION MECHANICIAN ASSEMBLY VIBRATION AND CUSTOMER NOT ALLOWING TO REPAIR FURTHER AND WANT RC ONLY

Approval remark: AUDRA MECH ASSLY NOISE- CUST CASE- DOP 24/3/2023. ECOM PURCHASE NOT ACCEPTING REPAIR.

Sanction text: Mechanical assembly problem in the machine

Kindly take necessary action.
GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.