

Dear NMS/SRINIR

Sanction No. SS4/R/107549 dated 24/06/2023 has been generated in reference to Service order No. 429460 dated 22/06/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01836/RT EONVIBE 256C 35 HCI SK WN

Replacement Product Code : 52141501SD01836 RT EONVIBE 256C 35 HCI SK WN

\*\*\*\*\* Replacement from Category Stock \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01836 RT EONVIBE 256C 35 HCI SK WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210201836FR00289

Invoice No : na

Invoice Date : 31/10/2021

DOP : 31/10/2021

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Social\_Media\_/\_\_Top\_Management

Job Code Desc : SEALED SYSTEM#CHOKES#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUSMITHA SUSMITHA

Address : SUSMITHA SUSMITHA NO 5\111 JAI PANDY ILLAM PALAKAPUTHUPATTI KAPALUR THIRU MANGALAM MADHURAI RUMANGA-625006 8098855020-

City: Kappalur B.O

Telephone Number : 7092339590

Mobile Number : 8098855020

Observation text: FOUND LESS COOLING ISSUE - CUSTOMER NOT SATISFIED CUSTOMER NOT ACCEPTING FOR REPAIR CUSTOMER DOP : 31-10-2021 DEFECTIVE

Approval remark: LESS COOLING-CUST ESCALATED CASE. APPROVED AS A SPECIAL CASE.

Sanction text: Approved as a special case to resolve customer and dealer issues

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.