Dear NMS/SRINIR

Sanction No. SS4/A/100767 dated 20/06/2023 has been generated in reference to Service order No. 400367 dated 19/05/2023.

Area: SS4 COIMBATORE

Product Category : AIR CONDITIONER

Defective Product Code: 40101701SD01218 EI 18IINV5R32 WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401218SA01629

Invoice No : 11008939
Invoice Date : 15/05/2023

DOP : 15/05/2023

DEALER / CUSTOMER : CUSTOMER
Damage/Defective : Defective
PRA submitted by : Marudhudurai R
Customer / Dealer Code : 40000E

Customer / Dealer Name : D Sabareesh D Sabareesh

Address: D Sabareesh D Sabareesh PLOT NO 17 Padmavathi nagar 3rd street n

City: Inayathukanpatti B.O Telephone Number: Mobile Number: 9345453501

Observation text: No Gas in ODU at time of demo $\,$ Customer not allowing to repair $\,$ Cust wants refund only-purchased new AC

Approval remark: NO GAS- ODU-DURING INSTALLATION. CUST NOT ACCEPTING REPAIR.

Sanction text: NO GAS- ODU-DURING INSTALLATION. CUST NOT ACCEPTING REPAIR. APPROVED FOR REFUND AS A SPECIAL CASE

Kindly take necessary action. GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.