

Dear NMS/SRINIR

Sanction No. SS4/D/100190 dated 27/06/2023 has been generated in reference to Service order No. 420730 dated 29/05/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00088/DH EPENTA 525D 41 CMHT2M RW

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00088 DH EPENTA 525D 41 CMHT2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800088CR00697

Invoice No : 11112895

Invoice Date : 26/10/2022

DOP : 26/10/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SOLAR ELECTRONICS,

Address : SOLAR ELECTRONICS, NO.5, SOLAR COMPLEX, NEW BYE PASS ROAD, NEAR TA LUK OFFICE, PADAMUDIPALAYAM, P.VELUR (PO) &(TK), NAMAKKAL (DT)-638182

City: VELUR SALEM

Telephone Number : 9944274020

Mobile Number : 9443734020

Observation text: CUSTOMER CASE. DEALER REPLACED TO CUSTOMER. COMPRESSOR JAMMED CASE. CUSTOMER ESCALATED AT DISTB POINT & CUS DOP-14/9/2022.NO STCK FOR RC

Approval remark: COMPRESSOR JAMMED CASE- CUST CASE. REPLACED THRU DEALER.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.