

Dear NMS/SRINIR

Sanction No. SS4/A/100790 dated 29/06/2023 has been generated in reference to Service order No. 403727 dated 15/06/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01251/SFC 18LTC3-WWR SPLIT

Replacement Product Code : 40101701SD01251 SFC 18LTC3-WWR SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01251 SFC 18LTC3-WWR SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230101251SA00718

Invoice No : 11128043

Invoice Date : 30/05/2023

DOP : 30/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230401251SA01276

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAMEJAYAM RAMEJAYAM

Address : RAMEJAYAM RAMEJAYAM NO ; 335 THANGAM NAGAR KANAGAPURAM VELODU

City: Gangapuram B.O

Telephone Number : 9791403120

Mobile Number : 9976661552

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.SEADLED SYSTEM GAS LEAK

& CUSTOMER NOT ALLOWED TECH TO REPAIR CUSTOMER REQUESTING FOR RC. PLEASE

APPROVE SIR

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE.

Sanction text: sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.