

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107597 dated 04/07/2023 has been generated in reference to Service order No. 431296 dated 28/06/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02732/RD EDGE 215C TAI FL WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02732 RD EDGE 215C TAI FL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302732DR01015

Invoice No : 11129641

Invoice Date : 22/06/2023

DOP : 22/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : UMA HOME APPLIANCES SERVICES UMA HOME APPLIANCES S

Address : UMA HOME APPLIANCES SERVICES UMA HOME APPLIANCES SERVICES NO:24/15

2 CENTRAL COMPLEX BREEST ROAD NEAR GOKULA NATHA SCHOOL SALEM

City: SALEM H O

Telephone Number : 9443211710

Mobile Number : 9443211710

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DEN
T AND DAMAGED NO STOCK FOR RC AND PROCES FOR SRN PLEASE APPROVE THE SAME SI
R

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. LEG BUCKLING
CASE-ESCALATED CASES

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.