

Dear NMS/SRINIR

Sanction No. SS4/R/107569 dated 28/06/2023 has been generated in reference to Service order No. 426965 dated 15/06/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02289/RT EONALPHA 270B 25 RI JD WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02289 RT EONALPHA 270B 25 RI JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221202289FR00883

Invoice No : 11115515

Invoice Date : 15/12/2022

DOP : 15/12/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVENSEMENT PRIVATE LIM GIRIAS INVENSEMENT

Address : GIRIAS INVENSEMENT PRIVATE LIM GIRIAS INVENSEMENT PRIVATE LIM 28/2
NEW SEHEME ROAD; POLLACHI, LM: NEAR GANDHI STATUE BACKSID

City: POLLACHI H O

Telephone Number : 8939970754

Mobile Number : 8939970753

Observation text: REPEAT FAILURE- COMPRESSOR PROBLEM DEALER REPLACED TO CUST
OMER DP 12.02.2023 SRN DUE TO STOCK UNAVAILABILITY

Approval remark: REPEAT PROBLEM-CUST CASE-ESCALATION CASE APPROVED AS A
SPECIAL CASE.

Sanction text: Repeated complaints in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.