

Dear NMS/SRINIR

Sanction No. SS4/A/100793 dated 30/06/2023 has been generated in reference to Service order No. 404552 dated 26/06/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01229/EI 24IINV3R32-WWA SPLIT

Replacement Product Code : 40101701SD01229 EI 24IINV3R32-WWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01229 EI 24IINV3R32-WWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230100002SA01911

Invoice No : 11007916

Invoice Date : 16/03/2023

DOP : 16/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230100002OD00226

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUNITHA SATHASHIVAM SUNITHA SATHASHIVAM

Address : SUNITHA SATHASHIVAM SUNITHA SATHASHIVAM KARICHIKAVUNDAM PALAYAMA

KANJIKOVIL WORD AMMA CANDEN

City: Kanjikoil

Telephone Number : 9444399035

Mobile Number : 9444399035

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.SEADLED SYSTEM GAS LEAK  
& CUSTOMER NOT ALLOWED TECH TO REPAIR FURTHER & CUSTOMER WANT RC ONLY. PL  
EASE APPROVE

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.