

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107590 dated 04/07/2023 has been generated in reference to Service order No. 428470 dated 19/06/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02859/RD EMARVEL 207B THF SS BL

Replacement Product Code : 52141501SD02859 RD EMARVEL 207B THF SS BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02859 RD EMARVEL 207B THF SS BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230202859DR01388

Invoice No : 11126485

Invoice Date : 29/04/2023

DOP : 29/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : HEATER SWITCH

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAN SHOPPING MOHAN SHOPPING

Address : MOHAN SHOPPING MOHAN SHOPPING ABRAHAM BANDITHAR ROAD,, SHANTHI KA MALA THEATRE OPP, THANJAVUR

City: THANJAVUR CITY

Telephone Number : 9751337777

Mobile Number : 9787147777

Observation text: Inside Freezer damaged Dealer replaced to customer on approval-19-5-23 Appliance to be replaced

Approval remark: FREEZER DAMAGED-EON MARVEL-ESCALATED TO HO.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.