

Dear NMS/SRINIR

Sanction No. SS4/A/100775 dated 23/06/2023 has been generated in reference to Service order No. 403248 dated 10/06/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01228/SIC 24ITC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01266 SIC 24ITC3 WWR SPLIT 3S

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01228 SIC 24ITC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230200001sa00838

Invoice No : 160

Invoice Date : 22/04/2023

DOP : 22/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No :

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHIYA MOORTHY SATHIYA MOORTHY

Address : SATHIYA MOORTHY SATHIYA MOORTHY AVAI NAGAR OTTATATTI THOKKAMPATTI DHARMAPURI

City: Thokkampatti B.O

Telephone Number : 9942579097

Mobile Number : 8778966680

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT. MAIN PCB NOT WORKING AND CUSTOMER NOT ALLOWING TO REPAIR FURTHER AND CUSTOMER WANT RC ONLY PLS APPROVE SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE NOT ACCEPTING REPAIR.

Sanction text: PCB problem in the machine No Price Diff APRV By Mr. Vinod Mehdiratta

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.