

Dear NMS/SRINIR

Sanction No. SS4/W/101782 dated 11/05/2023 has been generated in reference to Service order No. 411618 dated 02/05/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00298/WSEEDGE 80 5.0 TB3 M LVDR

Replacement Product Code : 52141601SD00298 WSEEDGE 80 5.0 TB3 M LVDR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00298 WSEEDGE 80 5.0 TB3 M LVDR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220100298SW03100

Invoice No : 11092438

Invoice Date : 09/05/2022

DOP : 09/05/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Repeat_Failure

Job Code Desc : SPIN TUB BELLOW#LEAK / TORN#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHABEER SHABEER

Address : SHABEER SHABEER S THOTTAM; CHAKKARAPALLI; IYYAMPETTAI; NO : 1/4,

City: Ayyamp R.S. B.O

Telephone Number : 6384710979

Mobile Number : 8681059945

Observation text: 401884,382328,343672-repeat issue-14-7-22 Spin motor defective-customer not allowing repair Appliance to be replaced

Approval remark: SPIN MOTOR DEFECT-CUST CASE-DOP 9/5/22 CUST NOT ACCEPTING REPAIR.

Sanction text: Repeated complaints in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.