

Dear NMS/SRINIR

Sanction No. SS4/R/107651 dated 21/07/2023 has been generated in reference to Service order No. 438036 dated 19/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02244/RD EDGERIO 207B 23 THF BH WN

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02244 RD EDGERIO 207B 23 THF BH WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220502244DR03702

Invoice No : 11164188

Invoice Date : 16/09/2022

DOP : 16/09/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PVS METAL MART

Address : PVS METAL MART NAMBIYUR BUS STAND OPPOSITE ,PPS METAL MARKET NAMBIYUR

City: PATTAMPALAYAM B.O

Telephone Number : 9750986407

Mobile Number : 9750986407

Observation text: DEFECTIVE CASE,DEALER STOCKSET COMPLAINT. COMPRESSOR JAMMED CASE. NO FG STOCK FOR REPLACEMENT SRN PROCESSED. DISTRIBUTOR ESCALATION CASE.PLS APR

Approval remark: CCOMPRESSOR JAMMED -DEALER STOCK SET CASE. ESCALATED CASE-SRI CAVERY DISTRIBUTOR. NO FG STOCK FOR REPLACEMENT.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.