

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107646 dated 21/07/2023 has been generated in reference to Service order No. 437286 dated 17/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02732/RD EDGE 215C TAI FL WN

Replacement Product Code : 52141501SD02732 RD EDGE 215C TAI FL WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02732 RD EDGE 215C TAI FL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302732DR01037

Invoice No : 11129477

Invoice Date : 19/06/2023

DOP : 19/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING ELECTRONICS MOBILE AND FURNITURE

Address : DARLING ELECTRONICS MOBILE AND FURNITURE NO;40,ISWARYA MAHAL VADAKU VEETHI THIRUVARUR H O TIRUVARUR

City: Thiruvarur H O

Telephone Number : 8072756312

Mobile Number : 8072756312

Observation text: Side panel Dent Dealer not allowing to repair Appliance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. DEALER IS EXPECTING REPLACEMENT ONLY.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.