

Dear NMS/SRINIR

Sanction No. SS4/R/107658 dated 26/07/2023 has been generated in reference to Service order No. 436103 dated 13/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01955/RD EDGE 205C 33 TAI PL WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01955 RD EDGE 205C 33 TAI PL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210201955DR00060

Invoice No : 11076229

Invoice Date : 20/07/2021

DOP : 20/07/2021

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAVERI AGENCY KAVERI AGENCY

Address : KAVERI AGENCIES KAVERI AGENCIES NO 273; SITE NO 5; SARASWATHY INDUSTRIAL ESTATE COIMBATORE

City: Vilankurichi B.O

Telephone Number : 9500699881

Mobile Number : 9500699881

Observation text: KRISHNA HOME NEEDS CALL- COMPRESSOR DEFECTIVE DEALER REPLACED TO CUSTOMER DOP 24.02.2023 DIST ESCALATED CASE- SRN DUE TO NO STOCK

Approval remark: COMPRESSOR DEFECT-CUST CASE-DOP 24/2/23. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.