

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107703 dated 29/07/2023 has been generated in reference to Service order No. 310340 dated 26/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02928/RT EONALPHA 270B RI JD PR

Replacement Product Code : 52141501SD02928 RT EONALPHA 270B RI JD PR

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02928 RT EONALPHA 270B RI JD PR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102928FR01913

Invoice No : 11130074

Invoice Date : 28/06/2023

DOP : 28/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH ELECTRONICS BHARATH ELECTRONICS

Address : BHARATH ELECTRONICS BHARATH ELECTRONICS NO;10/1,,DEVI GANESH COMPLEX, ,,MEIYANUR ROAD,,SELAM NEAR-THREE ROAD,, SALEM

City: Meyyanur

Telephone Number : 0427244908

Mobile Number : 8012548668

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. STOCK AVAILABLE FOR REPLACEMENT AND PLEASE APPROVE THE SAME SIR

Approval remark: FF-SIDE PANEL DAMAGED- TRANSIT/HANDLING DAMAGES. NOT REPAIRABLE.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.