

Dear NMS/SRINIR

Sanction No. SS4/R/107702 dated 29/07/2023 has been generated in reference to Service order No. 310078 dated 25/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02289/RT EONALPHA 270B 25 RI JD WN

Replacement Product Code : 52141501SD02289 RT EONALPHA 270B 25 RI JD WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02289 RT EONALPHA 270B 25 RI JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210902289FR00033

Invoice No : 11082578

Invoice Date : 29/09/2021

DOP : 29/09/2021

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS NO34B;GROUND&FIRST SALEM MAIN ROAD ;; NAINAPATTI ;; OPP; BOYS HIGHER SCHOOL ;; VELLANDAIVALASAI;

City: Vellandaivalasai

Telephone Number : 9944676501

Mobile Number : 8220834900

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. SEALED SYSTEM GAS LEAK AND CUSTOMER ESCALATED AT DEALER SHOWROOM CUSTOMER DOP-30/07/2022.DELAER BOOKED CALL NOW

Approval remark: GAS LEAK-CUST ESCALATION. REPLACED THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.