

Dear NMS/SRINIR/ajayes

Sanction No. SS4/A/100833 dated 29/07/2023 has been generated in reference to Service order No. 406523 dated 24/07/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230400008SA06996

Invoice No : 11126362

Invoice Date : 28/04/2023

DOP : 28/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GRIYAS INVENCEMENT PRIVAT GRIYAS INVENCEMENT PRIVA

Address : GRIYAS INVENCEMENT PRIVAT GRIYAS INVENCEMENT PRIVAT NO : 23 , ANN  
AMALAI NAGAR , KARUR BYPASS ROAD THIRUCHIRAPALLI 620017

City: Thillai Nagar S.O

Telephone Number : 8939970735

Mobile Number : 8939970734

Observation text: Defect-ODU noise and compressor over heat ODU noise-bushes  
attached-comp problem Dealer replaced to customer on approval-17-5-23

Approval remark: ODU NOISE AND OVERHEATING-CUST CASE. CUST NOT ACCEPTING REP  
AIR. REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: Approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.