

Dear NMS/SRINIR

Sanction No. SS4/A/100832 dated 29/07/2023 has been generated in reference to Service order No. 406341 dated 22/07/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221201126SA20234

Invoice No : 11015089

Invoice Date : 31/12/2022

DOP : 31/12/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAVERI ELECTRONICS KAVERI ELECTRONICS

Address : KAVERI ELECTRONICS KAVERI ELECTRONICS AJATHA THEATR OPP, KOVAI ROAD, KARUR DST

City: KARUR H O

Telephone Number : 9942185825

Mobile Number : 9942185825

Observation text: DEFECTIVE CASE, CUSTOMER COMPLAINT. UNBALE TO FIND GAS LEAK-EVAPORATOR. CUSTOMER ESCALATED WITH DEALER FOR RC & CUS DO-21/3/23. NO STOCK FOR RC & SRN DON

Approval remark: GAS LEAK-CUST CASE-DOP 21/3/23. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.