

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107682 dated 26/07/2023 has been generated in reference to Service order No. 439053 dated 22/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702947FR00482

Invoice No : 11130967

Invoice Date : 13/07/2023

DOP : 13/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 300 (Includes gas charging, if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : FREEZER DOOR#DOOR - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO 86/G 80, NORTH STREET, TIRUCHI MAIN ROAD, PALAKARAI, PERMBALUR

City: Perambalur

Telephone Number : 8939884682

Mobile Number : 8939884682

Observation text: Freezer Door damaged Top 150 dealer policy - Carton box attached Appliance to be replaced

Approval remark: REF DENT FROM THE TOP. TRANSIT/HANDLING DAMAGES.

Sanction text: Top 150 dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.