

Dear NMS/SRINIR

Sanction No. SS4/W/101860 dated 03/08/2023 has been generated in reference to Service order No. 437926 dated 19/07/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00294/WTEON ADR 70 5.0 FDTNS ROGR

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00294 WTEON ADR 70 5.0 FDTNS ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800294FW00181

Invoice No : 11108533

Invoice Date : 06/09/2022

DOP : 06/09/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : LAXMI ELECTRONIICS AND FURNITURE

Address : LAXMI ELECTRONIICS AND FURNITURE NO.507,SALEM MAIN ROAD, NEAR M
GR STATU SILAI, VENGAMEDU, KARUR

City: VENGAMEDU S.O

Telephone Number : 9362188088

Mobile Number : 9362188088

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. SUSPENSION MECHANICIAN
ASSEMBLY VIBRATION AND CUSTOMER NOT ALLOWED TO REPAIR. CUSTOMER DOP-06/11
/2022

Approval remark: MECH ASSLY DEFECTIVE- CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: Mechanical assembly problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.