

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107728 dated 08/08/2023 has been generated in reference to Service order No. 312247 dated 01/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02856/RD EMARVEL 207B THF FS ST

Replacement Product Code : 52141501SD02856 RD EMARVEL 207B THF FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02856 RD EMARVEL 207B THF FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230602856DR00229

Invoice No : 11131460

Invoice Date : 20/07/2023

DOP : 20/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANGAL & MANGAL MANGAL & MANGAL

Address : MANGAL & MANGAL MANGAL & MANGAL NO: 25 NSV ROAD; MALAIKOTTAI OPP OSITE NEAR, TEPPAKULAM,TIRUCHIRAPPALLI

City: TIRUCHIRAPALLI TOWN HALL

Telephone Number : 8807852935

Mobile Number : 8807852935

Observation text: Side panel Dent-Carton box attached Dealer not allowing to repair Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.