

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101862 dated 08/08/2023 has been generated in reference to Service order No. 437519 dated 18/07/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00360/WTEON ADR 70 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00360 WTEON ADR 70 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00360 WTEON ADR 70 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000360FW00583

Invoice No : 11124499

Invoice Date : 27/03/2023

DOP : 27/03/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCY SATHYA AGENCY

Address : SATHYA AGENCY SATHYA AGENCY SELAM MAN RD BALAJI MAHAL OPP KAVERIPATTINAM

City: Kathiripuram B.O

Telephone Number : 7845009985

Mobile Number : 7845801985

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED.STOCK AVAILBLE FOR REPLACEMENT.CABINET STOCK NOT AVAILABLE SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. WASHER CABINET NOT AVAILABLE.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.