

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101868 dated 08/08/2023 has been generated in reference to Service order No. 313043 dated 03/08/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00387/WTEON ADR 65 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230500387FW01120

Invoice No : 11128275

Invoice Date : 05/06/2023

DOP : 05/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING DIGITAL WORLD DARLING DIGITAL WORLD

Address : DARLING DIGITAL WORLD DARLING DIGITAL WORLD 39 F,BAI HIGH SCHL OPP SALEM MAIN ROAD, EDAPPADI

City: Vellandaivalasai

Telephone Number : 7708109778

Mobile Number : 7708109778

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DEN T AND DAMAGED & STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.