

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107736 dated 08/08/2023 has been generated in reference to Service order No. 313033 dated 03/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03178/RD EDGEPRO 255C TAF MN WN

Replacement Product Code : 52141501SD03178 RD EDGEPRO 255C TAF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03178 RD EDGEPRO 255C TAF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230703178DR00038

Invoice No : 11131978

Invoice Date : 27/07/2023

DOP : 27/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel,TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIAN
CE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES

Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU
KOTTAI

City: PODUKOTTAI

Telephone Number : 9842487650

Mobile Number : 9751118071

Observation text: Side panel and table top damaged Dealer not allowing to re
pair Marine insurance mail shared

Approval remark: SIDE PANEL AND TABLE TOP DAMAGED TRANSIT/HANDLING DAMAGES.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.