

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101871 dated 11/08/2023 has been generated in reference to Service order No. 314678 dated 07/08/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00387/WTEON ADR 65 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230400387FW00830

Invoice No : 11126940

Invoice Date : 11/05/2023

DOP : 11/05/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH ELECTRONICS BHARATH ELECTRONICS

Address : BHARATH ELECTRONICS BHARATH ELECTRONICS NO : 12 , OMALURE MAIN ROAD, ANNA POONGA OPPOSITE SALEM; SWAMINATHAPURAM B.O

City: Arisipalayam

Telephone Number : 8012548662

Mobile Number : 6384412265

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.