

Dear NMS/SRINIR

Sanction No. SS4/R/107738 dated 09/08/2023 has been generated in reference to Service order No. 310942 dated 28/07/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03179/RD EDGEPRO 255C TAF MN BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230403179DR00652

Invoice No : 11131546

Invoice Date : 21/07/2023

DOP : 21/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCY SATHYA AGENCY

Address : SATHYA AGENCY SATHYA AGENCY NO - 1 & 1B; OLD BANGALORE ROAD; SRI GOWRY SANKAR COMPLEX; HOSUR;

City: HOSUR S.O

Telephone Number : 9994977985

Mobile Number : 8220013985

Observation text: CUSTOMER CASE, DEFECTIVE COMPLAINT. SEADLED SYSTEM GAS LEAK & CUSTOMER NOT ALLOWED TECH TO REPAIR CUS DOP-22/07/23- NO STOCK FOR RC & PROCESSED SRN

Approval remark: GAS LEAK-NEW MACHINE-CUST NOT ACCEPTING REPAIR, REPLACED THRU DEALER. NO FG STOCK FOR REPLACEMENT.

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE.

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.