

Dear NMS/SRINIR

Sanction No. SS4/R/107766 dated 17/08/2023 has been generated in reference to Service order No. 315702 dated 10/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02980/RT EONVALOR 310B RCIT TL BL

Replacement Product Code : 52141501SD02980 RT EONVALOR 310B RCIT TL BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02980 RT EONVALOR 310B RCIT TL BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102980FR00297

Invoice No : 11126238

Invoice Date : 28/04/2023

DOP : 26/04/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SAMU ELECTRONICS SAMU ELECTRONICS

Address : SAMU ELECTRONICS SAMU ELECTRONICS NO. 12 SARANGABANI; SANNATHI STREET; KUMBAKONAM; THANJAVUR;

City: KOMBAKONAM

Telephone Number : 9345968198

Mobile Number : 9500240862

Observation text: Compressor dead Dealer not allowing to repair Appliance to be replaced

Approval remark: COMPRESSOR DEFECT-DEALER STOCK SET CASE.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.