

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107764 dated 17/08/2023 has been generated in reference to Service order No. 313999 dated 05/08/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03328/RD ERIOPLS 205B THF ST GL

Replacement Product Code : 52141501SD03328 RD ERIOPLS 205B THF ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03328 RD ERIOPLS 205B THF ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230403328DR07246

Invoice No : 11131995

Invoice Date : 28/07/2023

DOP : 28/07/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 500 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANGAL & MANGAL MANGAL & MANGAL

Address : MANGAL & MANGAL MANGAL & MANGAL NO: 25 NSV ROAD; MALAIKOTTAI OPP OSITE NEAR, TEPPAKULAM,TIRUCHIRAPPALLI

City: TIRUCHIRAPALLI TOWN HALL

Telephone Number : 8807852935

Mobile Number : 8807852935

Observation text: Side panel Dent-Carton box attached Dealer not allowing to repair-Mangal Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES.

MANGAL & MANGAL

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.