## Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107773 dated 17/08/2023 has been generated in reference to Service order No. 315384 dated 09/08/2023.

Area: SS4 COIMBATORE

Model: 52141501SD02364/RD CHAMP 114B 23 EWI MG WN

Replacement Product Code : 52141501SD02364 RD CHAMP 114B 23 EWI MG WN

Product Category : REFRIGERATOR

Defective Product Code: 52141501SD02364 RD CHAMP 114B 23 EWI MG WN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others): 221202364DR00127

Invoice No : 11130600 Invoice Date : 07/07/2023

DOP: 07/07/2023

DEALER / CUSTOMER : DEALER Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel, TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 500 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIA NCE TO BE REPLACED

PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E

Customer / Dealer Name : VEMBU SONS ELECTRONICS VEMBU SONS ELECTRONICS

Address: VEMBU SONS ELECTRONICS VEMBU SONS ELECTRONICS NO 49; MADURAI ROAD; CONTONMENT; TRICHY;

City: Bheema Nagar

Telephone Number: 9865458282 Mobile Number: 9865458282

Observation text: TABLE TOP AND SIDE PANEL DENT Top 150 dealer policy -EBO

Appliance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: Top 150 dealer damaged policy case

Kindly take necessary action. GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.